

Network Capabilities and Automation

- 9th June 2025



Rated as the #1 India HQ company by Time Magazine in 2024

Ethisphere named HCLTech among the 2025 World's Most Ethical Companies®

Only service provider to win 6 ISG Star Of Excellence Awards; HCLTech's overall CX score at 82.3 against industry average of 68.9

Recognized by Brand Finance as the world's fastest-growing IT services brand in its 2025 Global 500 and IT Services Top 25 Report

HCLTech's TMT vertical is growing 40%+ YoY over the last 12 quarters leading the global System integrator industry

HCLTech has successfully executed 350+ ITO strategic pursuits globally worth \$60B and delivered 25% to 35% in savings while making value centric investments to enable business growth for our clients

HCLTech Chairperson Roshni Nadar Malhotra named among The World's Most Powerful Women by Forbes; conferred 'Chevalier de la Légion d'Honneur', the highest civilian award of France.



HCLTech at a glance

\$13.8 B
Revenue*

224K
Ideapreneurs

Top employer in
26
Countries

167
Nationalities

60
Countries

Focus areas



Digital



Engineering



Cloud



AI



Software

* Revenue as of 12 months ending April 2025

Introduction to HCLTech's TSP Practice

\$ 1.5B+
Portfolio across industry

25,000+
Professional practitioners

60%
Revenue from strategic deals

12+
Large Strategic Partnership

2200+
Patents – Driving innovation for our customers

60+
Innovation Labs for AI, Cloud & Data

1000+
Products & Software Engineered

Proven Differentiation for Telco Managed IT

Only Global SI with leadership in all relevant Proof Points

Domain Driven Managed Ecosystem

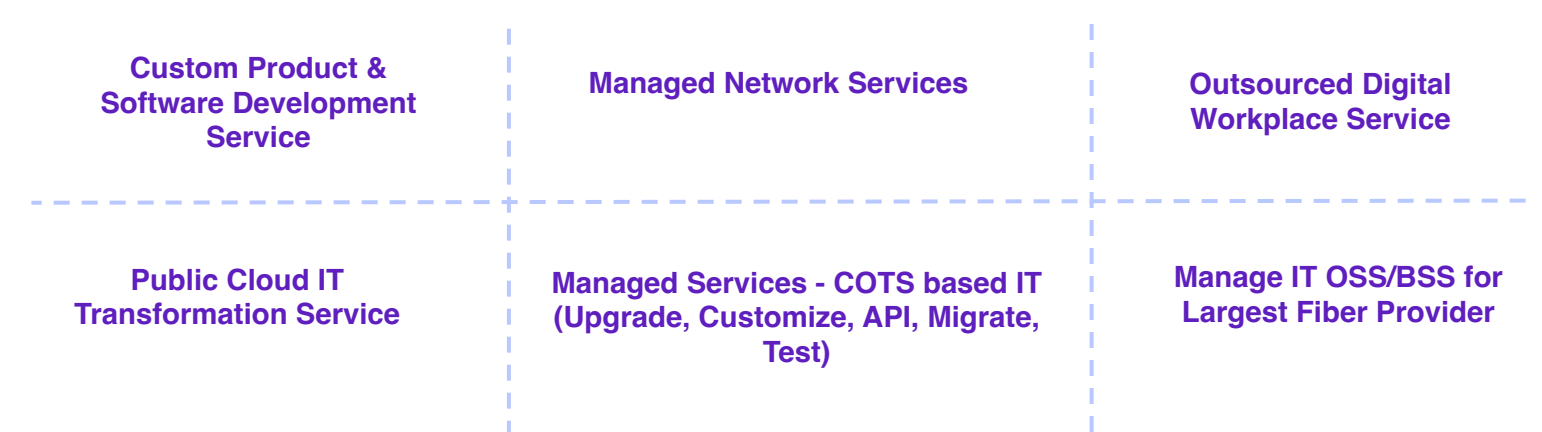
- Leading Industry Innovations @BSS, OSS, Network
- Strong Telco COTS Customization Experience
- Proof Points in consolidating complex Telco environment saving TCO over 50%
- Configuration driven Architecture Buildout
- Proven 'Run-Optimize-Transform' Framework for Telco

AI @ Core

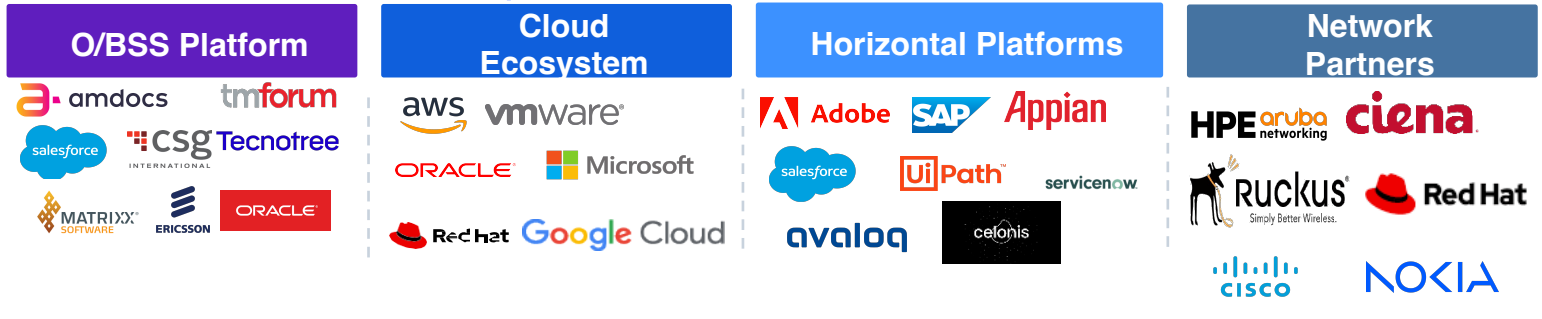
- **Telco AIForce** led platform acceleration
- **Agentic X** Telcom Journeys

Innovation Labs ~ Ecosystem Partners

- O/BSS Integrated with AI
- Network Engineering

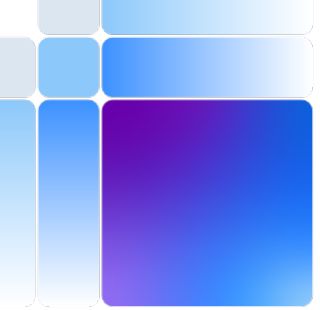


Proof Points Marquee customers



Logos for Marquee Customers: T-Mobile, Verizon, AT&T, Cisco, Microsoft, Vodafone, Rogers, Ericsson

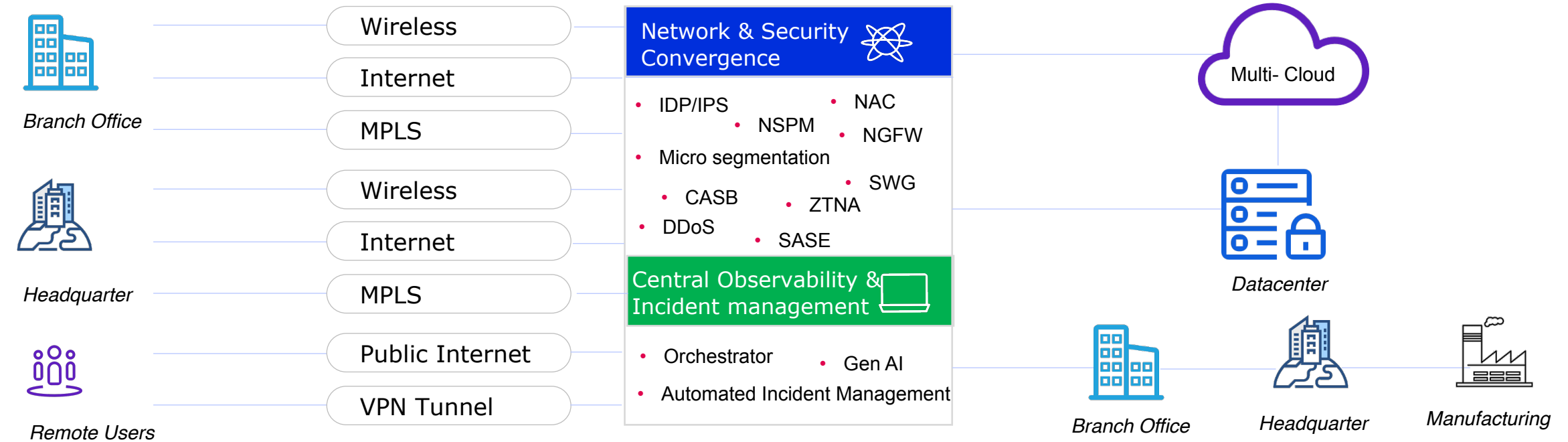
1.5 M+ USERS **30M +** INCIDENTS & CRs **500B+** Revenue influenced **300M+** Subscribers **100+** Strategic Programs



HCLTech: Scale, Innovation, and Strategic Collaboration for Network Transformation

The Evolving Network Landscape

Technology refresh drives most enterprises investment today; Focus from Network Leaders is also on driving operational cost efficiencies and enhanced security for applications regardless of location



	Leader's Expectation	<ul style="list-style-type: none"> • Achieve cost efficiencies • Reduce dependence on MPLS • Security to remote workforce • Access to all apps anywhere 	<ul style="list-style-type: none"> • Network Automation • AI-Enabled assurance • Network reliability & NetDevOps • End to end visibility 	<ul style="list-style-type: none"> • Multi-Cloud Networking • Datacenter Transformation • SD-WAN or SASE, LAN,WAN Redesign • WLAN, SDLAN, IT-OT Convergence, IoT • B2B, B2DC , B2MC & Vice versa
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What Technology Leaders are looking at ?

As advanced network environments get linked to better results, technology leaders are focused on the following larger areas



Architecture Transformation

42%

of IT Leaders & professionals say that an AI driven Network platform can support cross domain management & better results. 75% of organizations plan to gain end-to-end visibility via a single console in next two years

AI Operations

60%

Of IT Leaders expect to have AI enabled predictive automation in place across all domains to simplify network operations within the next two years. 17% expect to integrate AI – enabled networking with AiOps during that timeframe

Security Convergence

40%

of IT Leaders and professionals said that cybersecurity is the number-one-concern impacting their networking strategy. 76% plan to deploy a SASE architecture with integration of SD-WAN and SSE within the next two years

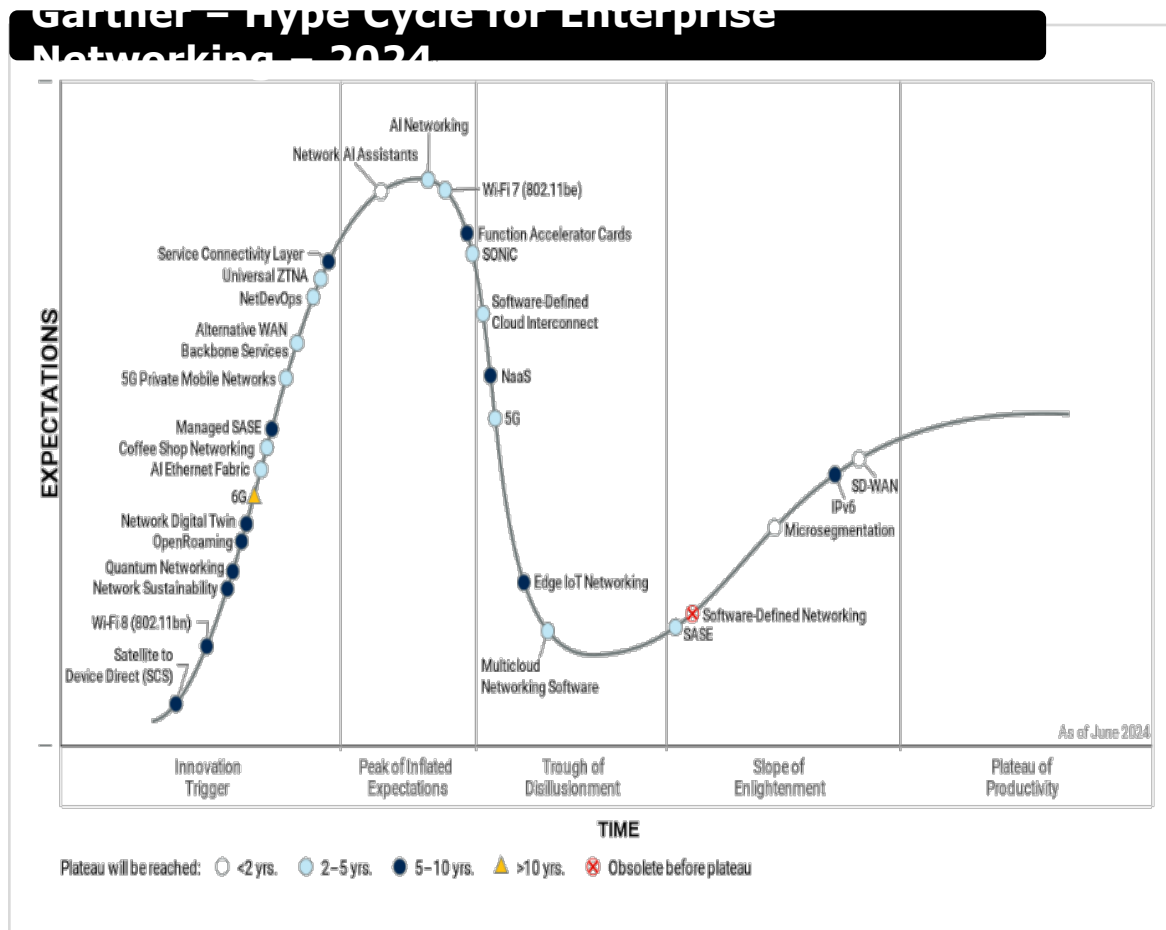
Datacenter at scale & MCN

89%

of IT leaders plan to deploy some form of AI ready datacenters clusters within the next two years. 56% say they will deploy a next generation advance Ethernet network to support AI clusters. 92% of organizations use two or more public cloud providers thus enlarging the need for MCN

Future technology Trends | What is that you are looking at in terms of Design?

HCLTech can enable organizations to adopt Technological changes; Can empower organizations to be Technology Disruptors or technology adopters based on business strategy



How organizations can look at adoption ?

SD-WAN, Network AI Assistants & Micro segmentation

Network AI Assistants to have a rapid adoption in less than two years. AI Networking to also have massive adoption in the next two to five years

AI Networking, 5G networks, ZTNA & SASE

AI networking, 5G networks to have mainstream adoption in the next two to five years. ZTNA enhances microsegmentation and SASE expected to go mainstream in next two to five years

AI Ethernet Fabrics & Wi-Fi 7

Highest impact areas from technology standpoint to also be AI Ethernet fabrics, Wi-Fi 7 in a time frame of 5-10 years. Also potential lies for Open Roaming & Network digital Twin

HCLTech | A complete end-to-end transformation partner

We offer a complete range of solutions to meet the 360-degree requirements of our customers



NextGen Networks

WAN Services

Managed SD-WAN | SSE | Traffic Flow Optimization | on-demand connectivity etc.

Multi-Cloud Networking

Hybrid cloud connectivity | SD-WAN Cloud on Ramp | Cloud backbone solution | IaaS on cloud etc.

LAN Services

Software defined network | Load Balancer | Traditional DC fabrics | Global WAN Backbone etc

Wireless Services

Wi-Fi, WiFi6, WiFi6E | Smart city solutions | IT/OT| Private 5G| LTE| IoT networking etc.

Automation | GenAI | NetDevOps

Network Automation | AI based troubleshooting | AIOps | NetDevOps | Multi cloud visibility etc.



Telco

Enterprise Solutions

Private 5G & Edge | IoT Services | NBIoT | Wireless Mesh Network | LoraWAN

RAN Engineering

Network densification | Network Launch Services | vRAN, ORAN | RF KPI Assurance

Transport Solutions

X-Haul Transport solutions | Fiber – FTTx / DWDM | MEC provisioning & operations | Optical Network operations (OSP/ISP)

Network Acceleration

Data analytics / AI/ ML | Mobile edge security | OSS- BSS Transformation | 5G labs as a service

Core Network Services

Telco Cloud | Packet Core, IMS, 5GC | Core Virtualization / Orchestration | VNF/ CNF Integration



Fluid Contact Center

CCaaS Transformation

On-Premise to Cloud Contact Center migration | Omni Channel Contact Center | Reporting & Analytics | QM & WFM

AI | Gen AI

Conversational IVR | Voice & Chat Bots | Agent Assist | Interaction summarization | Auto wrap up code

Omni Channel Experience

monitoring Solutions for End-to-end experience monitoring | Cloud Contact Center Monitoring | Voice Assurance | Bot monitoring & Optimization

Composable Contact Center

Omni Channel Contact center | reporting | recording | Analytics | WFM

Backend Telephony | IVR |

Provisioning SBC Configuration | SIP Trunking Connectivity | TFN, DID Configuration | Payment Gateway

Please Note: List of solutions are not exhaustive

The Strength of People

A combined strength of 20 K+ professionals helps us bring unmatched capability & experience

Next Gen Networks | 17 K + professionals

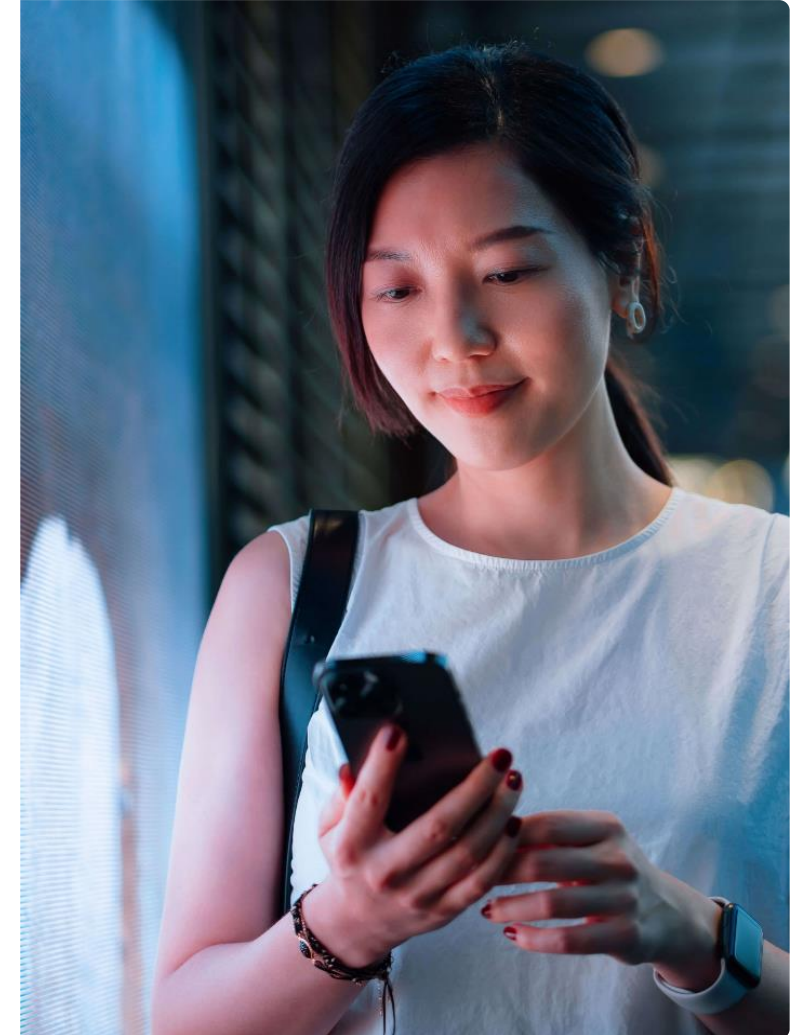
- SD- WAN Experts
- LAN Experts
- Wireless Experts
- Automation Experts
- NRE/ NetDevOps Experts
- Network Architects
- Network Security Engineers
- SDN Professionals

Telco | 1 K + professionals

- RAN Experts
- Packet core SMEs
- Transmission Experts
- OSS/ BSS Professionals
- Automation Engineers
- Solution Architects
- Enterprise Architects

Fluid Contact Center | 2 K + professionals

- AI/ ML Developer
- IVR Developer
- Integration Expert
- Telephony Experts
- QM & WFM Experts



The Strength of Partnerships

With over 60+ Partners and leading partnership status, We have capabilities to deploy, manage and transform network ecosystems for our client's using technologies from all leading OEM's & our end-to-end transformation capability

Partner Ecosystem Overview



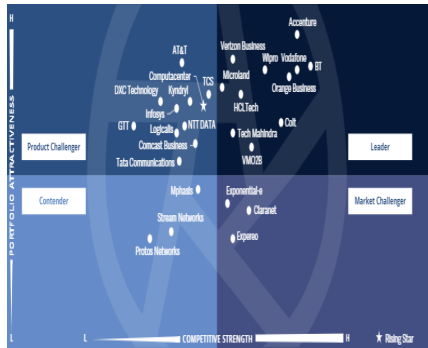
- HCLTech delivers Day0, Day1 & Day2 services along with deep consulting acumen to provide our clients with OEM agnostic solutions that meet the requirements of our clients in the fullest manner. Our deep expertise across OEM technologies helps us to deliver Next generation networks, Telco and contact center solutions that meet the modern-day requirements and be cost effective, scalable & AI enabled, offering maximum value & control

Industry recognitions | Being ahead of peers

Rated as a leader by Leading Analyst Firms; Rated the Highest across key Parameters by Gartner



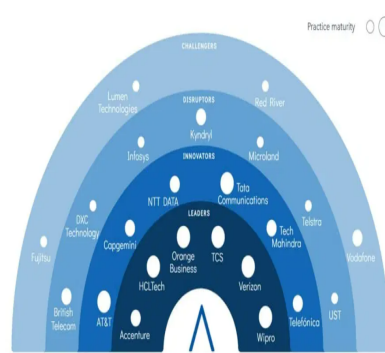
Network- Software Defined Solution & Services – 2024 (US, UK & APAC)



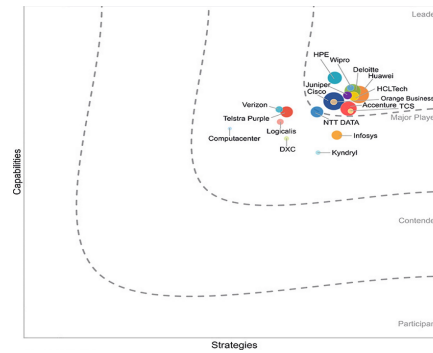
Managed Network Services - 2024



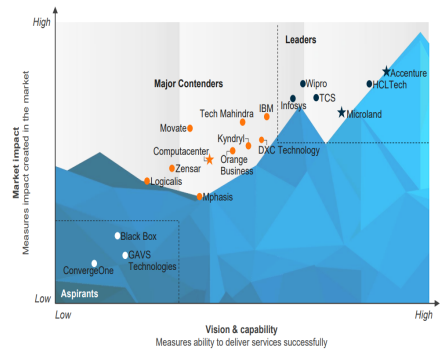
Advanced Network Services, 2024



Network Consulting Marketscape, 2024



Network Transformation & MNS-SI's 2023



Parameters	HCLTech	tcs	ATSG	wipro	accenture	MICROLAND®
MNS Overall Competency	• 3.85	• 3.41	• 3.64	• 3.51	• 3.51	• 3.48
MNS for LAN Use Cases	• 3.97	• 3.43	• 3.80	• 3.49	• 3.44	• 3.51
MNS for WAN Use Cases	• 3.85	• 3.43	• 3.76	• 3.45	• 3.60	• 3.43
MNS Secure Network Access Use Cases	• 3.91	• 3.51	• 3.71	• 3.47	• 3.48	• 3.55
MNS Automation Use Cases	• 3.89	• 3.42	• 3.88	• 3.56	• 3.78	• 3.42
MNS for Security Use Cases	• 3.85	• 3.47	• 3.68	• 3.45	• 3.52	• 3.55

Source: Gartner Critical Capabilities for MNS, 2024

A closer look at our Innovation Labs

Our network of 12+ Labs spread globally hosts a number of use cases & acts as a test environment to launch services quickly



Enterprise Networks | Labs Globally

- 12 + Network Labs spread across the globe
- 7+ OEM's & 30+ Diverse products deployed for end-to-end solution validation & seamless integration

Telco | Labs Globally

- 12 + Network labs with focus on IoT,5G , ORAN, NFV capability development

Contact Center | Labs Globally

- 6+ dedicated CX labs with deployed products from all leading OEM's

Enterprise Networks

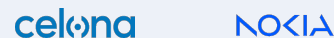
Telco

Contact Center

- Technology stack at networks labs include Fortinet, Cisco, Meraki, Silverpeak, Palo Alto, Arista, Juniper & others
- Automation use cases available on VeloCloud, Silverpeak, Viptela, Cloud use cases, LAN/WAN etc.

- Celona – Next Gen use cases on interoperability, handoffs, QoS, slicing & 5G use cases. Demonstration platform that simulates scenarios & showcases proof of concepts
- Nokia – Next gen use cases on MEC/ Edge interoperability, handoffs, QoS , slicing & 5G use cases

- Genesys – Inbound voice with IVR & BOT, Agent scripting, Integration with AWS Lex Bot, etc.
- Cisco – Inbound voice with IVR & speech recognition
- Amazon connect – voice with IVR, Voice & chatbot etc.



Strong Network academy & Certification programs

HCLTech's network academy delivers cutting edge training programs that help employees acquire new skills and develop multi functional expertise giving an enhanced value to our clients as well

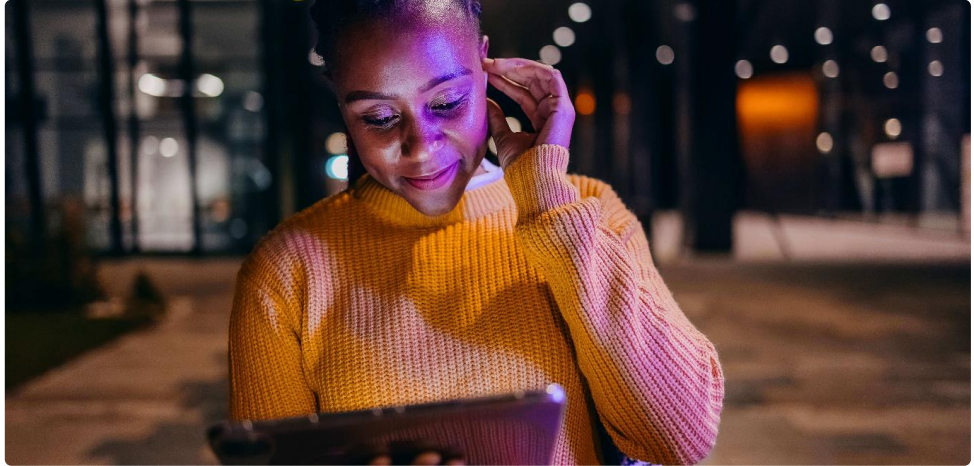
Training Hours
130K

YoY Training Hours Growth
25%

Increment in Digital skill
57%

Academic Institutions Collaboration
5+

- ### Skill Badges in Technology
- GenAI
 - Automation/AI
 - SASE
 - SDN/SD Access
 - DevNet



Partner Certifications



AVASANT
HCLTech rated as a leader in Avasant **Digital Talent Capability Radarview 2023-2024**

top EMPLOYERS INSTITUTE
Certified as Top Employer in **26 countries** in 2024

Everest Group
HCLTech named a Leader in **Talent Readiness** by Everest Group

India's Best Employers Among Nation-Builders 2021
Recognized as one of **India's Best Employers Among Nation-Builders** - by the Great Place to Work® Institute

Enterprise Networks | How HCLTech is your ideal Transformation partner ?

HCLTech offers 360 degree offerings to meet the requirements; Our vast experience with global clients across verticals makes us the go to partner for next gen network transformations

Capability Overview

\$1.2 Bn MNS Revenue	\$12 Mn Investments into Innovation labs
30+ Years of Legacy	300+ Customers
16 K + Network Resources	600 + Automation Use Cases



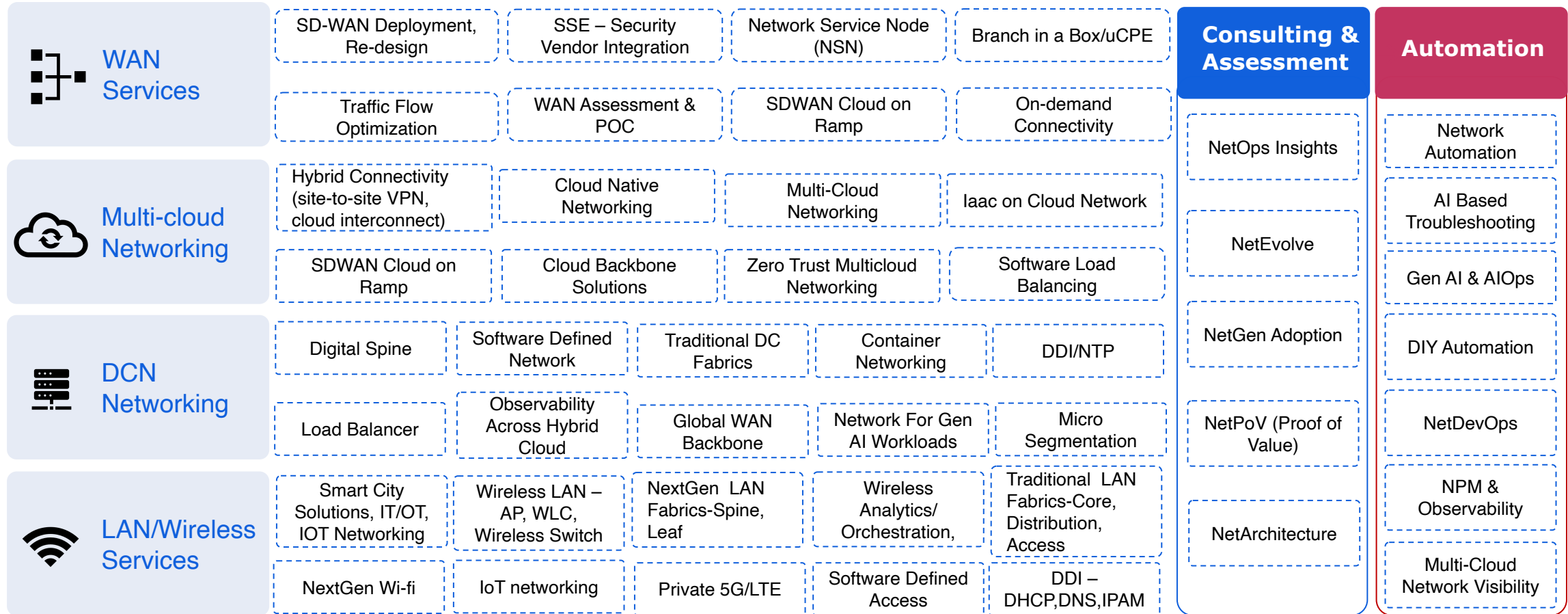
Marquee Clients



 <p>Transformation Network Services</p>	 <p>Network Automation & Orchestration services</p>	 <p>Network Operational Services</p>
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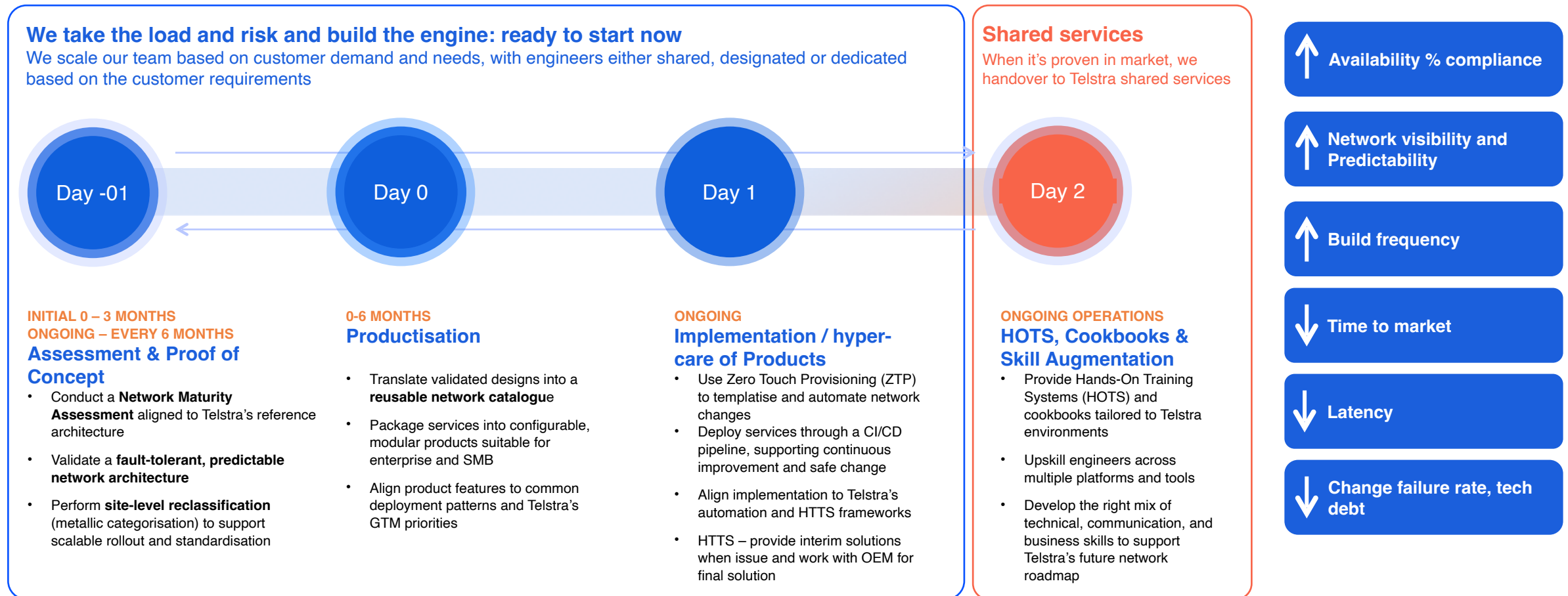
Our Offering portfolio meets end to end requirements

HCLTech's comprehensive portfolio meets the requirements of modern-day enterprises looking for next gen network infrastructure transformations



Delivering bespoke network solutions for large enterprises

Leveraging our connectivity innovation lab to rapidly prototype, test and implement flexible, bespoke solutions – core to this model is HCLTech taking the load for Day -01 to Day 1 and the capability uplift that occurs through this process to ensure seamless handover when scale is proven



Our Proprietary Tools & Framework

A deeper understanding of key business requirements have made us to create proven tools and frameworks that deliver measurable impact



Network & security convergence
SDWAN+SSE

Managed SD-WAN Services

Integrated SASE



Cloud and Data Center
Networking

Managed Multi-Cloud Network

Data Center Networking



Ensure seamless connectivity
Private 5G/ Wi-Fi 6

Managed LAN/WLAN Services

PI to DNAC/ Pervasive Wireless



The power of Network edge
Edge Networking

Multi Access Edge Computing

Network Consulting and Assessment Services

Network Automation (DRYiCE iAutomate NetBot and GenAI)

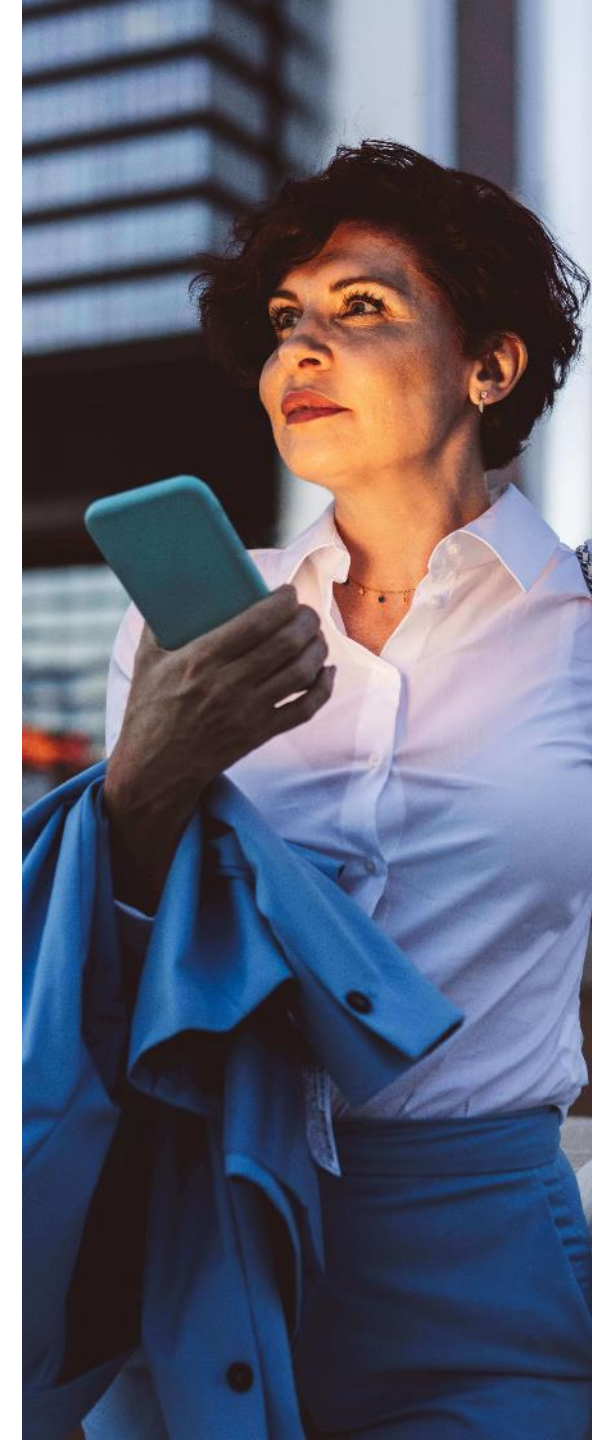
Agile Methodologies (NetDevOps, Network Reliability Engineering)

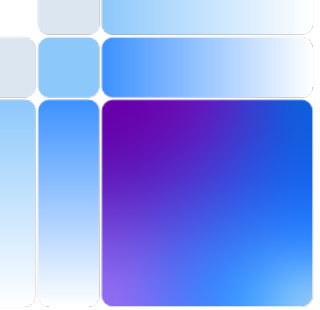
NaaS (Network as a Service)

HCLTech Delivers value through Automation

Offering 600+ Automation use cases across SD-WAN, LAN/WAN, DC, Cloud & Security

SI.No	Technology	Some Automation Use Cases
1	SD-WAN	Pre-Configured policy, application block/unblock for bandwidth savings, monitoring alerts & reporting incidents, Automated integration with nearest POP, Provisioning of edge devices, Firewall rules etc..
2	LAN, LAN/WAN	Detection of unstable link, automated backup & configuration rollbacks, automated configuration comparison, Network self healing, event automation etc..
3	DC	Automated configuration backup, application centric infra reporting, Redirection of traffic to WAN Optimizer, creation & management of tunnel interface for vLAN, creation of SSL profile etc..
4	Cloud	Vnet & Subnet creation, Network Load Balancer, Cloud network troubleshooting etc..
5	Security	Backup for firewall, ISE Configuration push, run scripts for networks self-heal, configuration & management of devices etc..

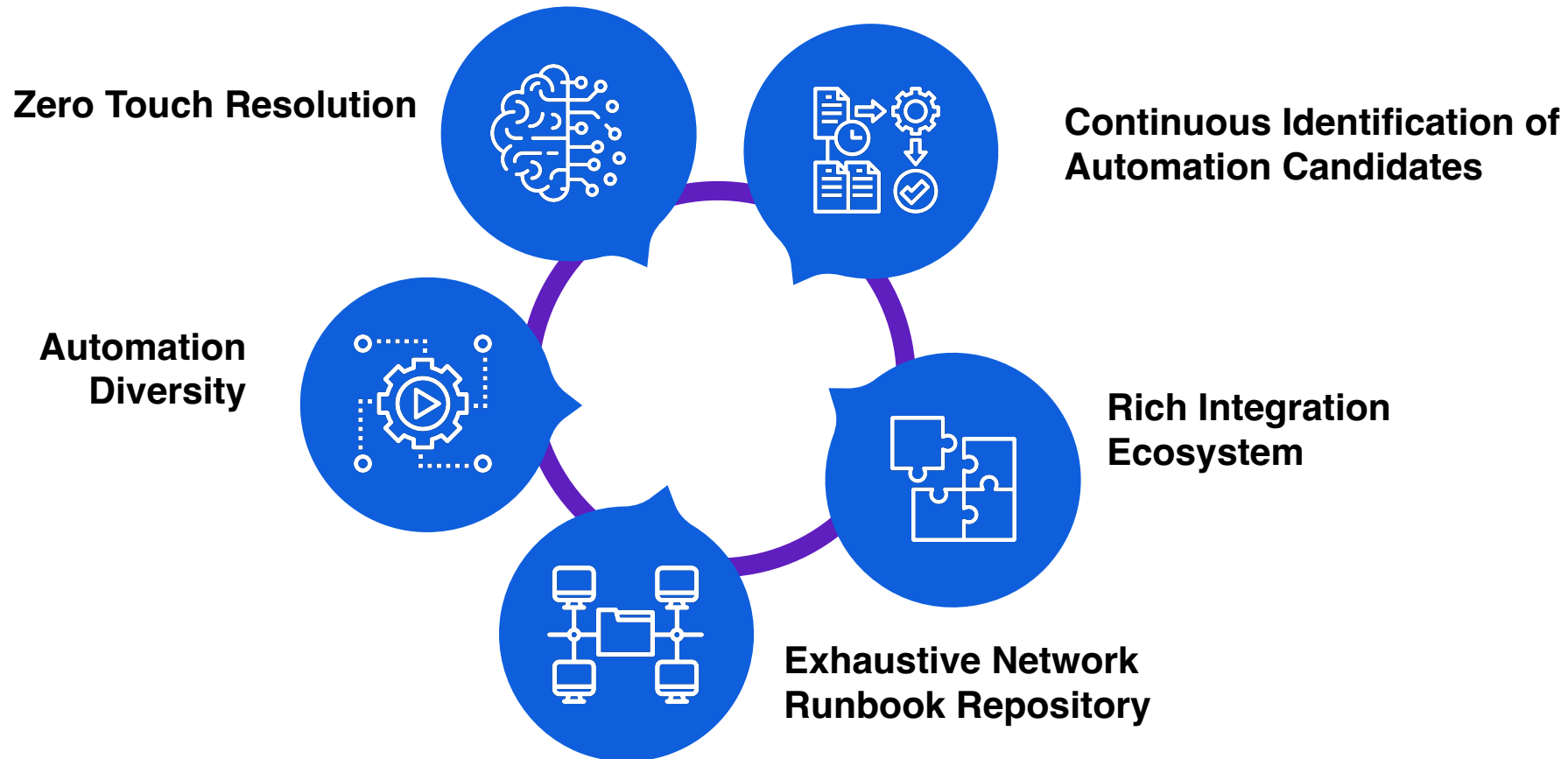




Automation: lautomate Netbot

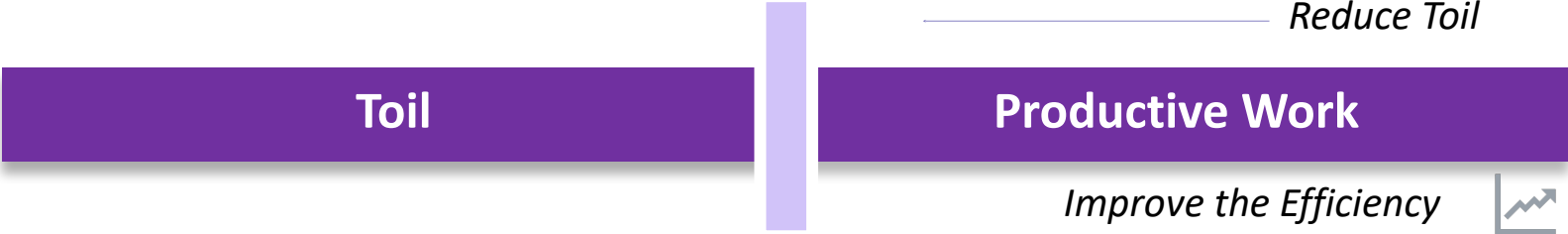
NetBot Tool and AIOps Capabilities

- iAutomate NetBot is the network automation module of DRYiCE iAutomate which helps automate complete range of NetOps activities for enterprise networks
- DRYiCE iAutomate is an intelligent runbook automation product which is equipped with Machine Learning and Natural Language Processing capabilities for simplifying and automating the IT Operations resolution across datacenter for infrastructure issues.

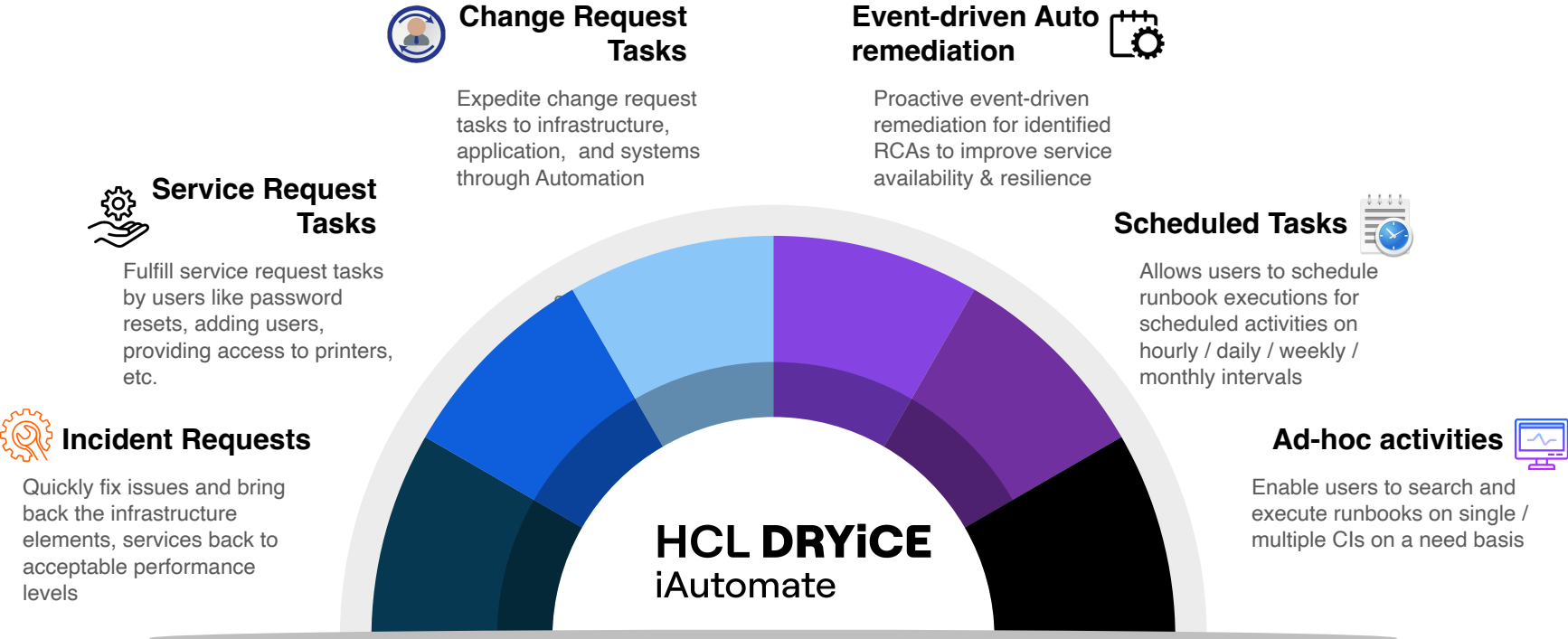


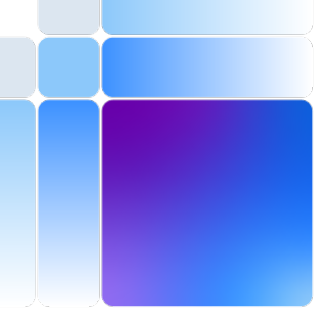
Toil Identification and Elimination

Toil at manageable percentage of capacity



“Automate the most voluminous, common, recurring and time-consuming tasks to reduce toil”

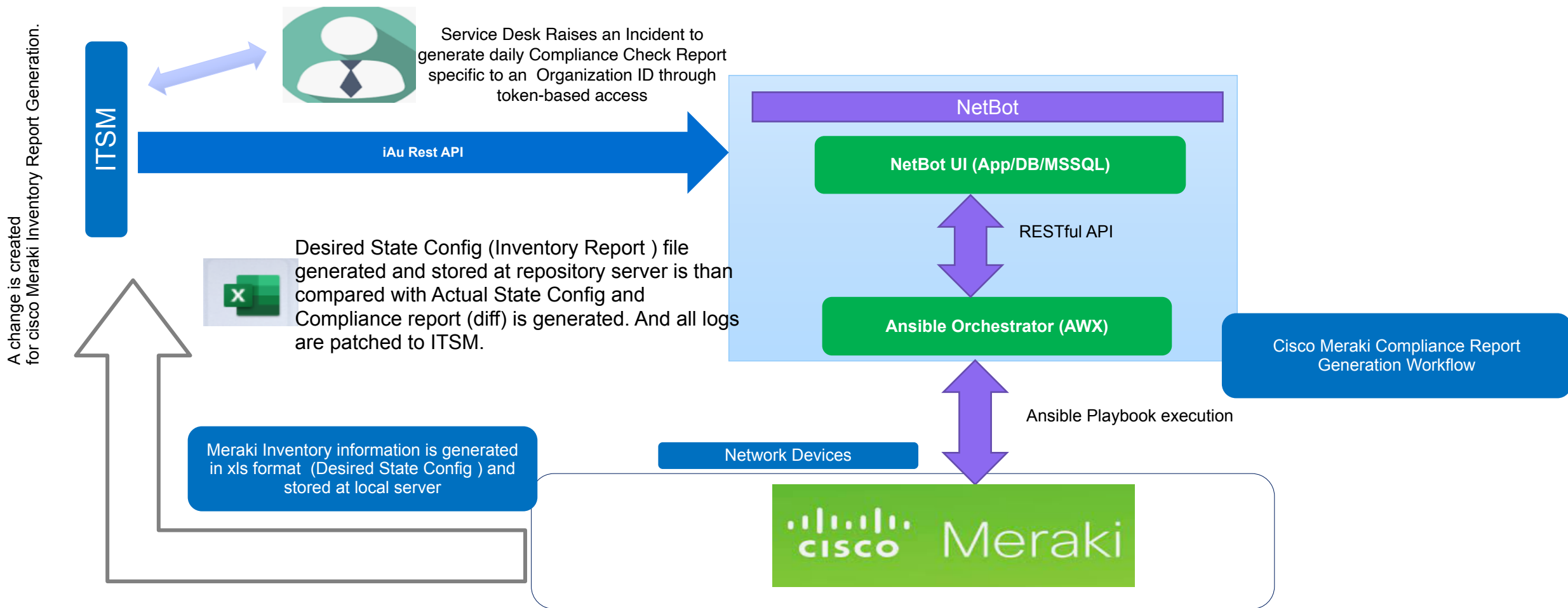




Automation: lautomate Netbot Demo

Use Case # Cisco Meraki Compliance Report Generation – Proactive Diagnostic Checks

Description:- A Incident handles **Cisco Meraki Compliance Report generation for daily health checkups**. In this use case Inventory information such as Meraki Organization ID, Switch Port Info , Switch Stack Info, Routing details , Access Point Health check details and other inventory Information is generated and collated in an xls document and stored at local server. Upon successful Report generation (Desired State) this report is compared with golden backup (Actual State) configuration and standard compliance report is generated as to what has been changed in production environment.



Use Case #- Automated SDN Provisioning – ACI

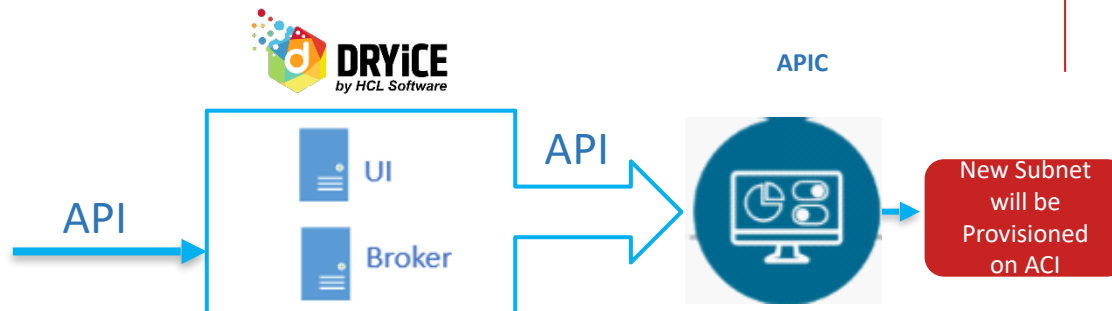
Description:- In this use case a new Subnet will be pushed on ACI though DRYICE(Rest API integration with APIC)

Use Case: Business request new subnet to be provisioned on the ACI Network

Solution: We will raise a Change request on ServiceNow to create the subnet with all required information full filled to service now ticket.

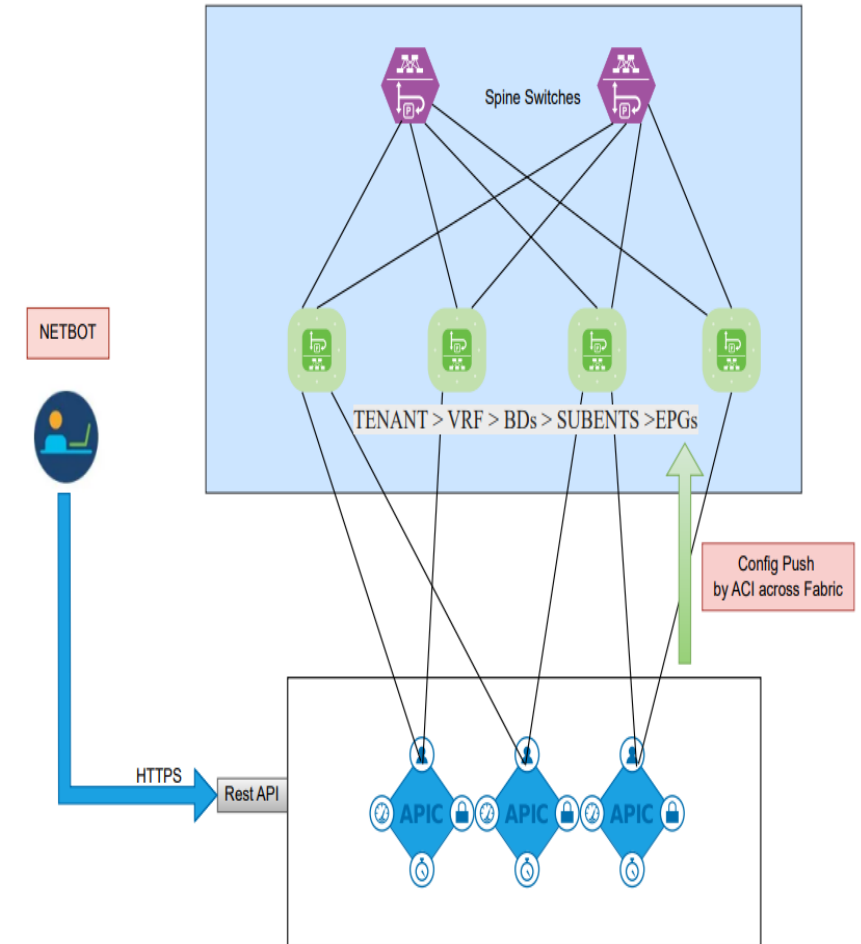
Initial Tenant creation, along with all the Tenant child configurations, for example, TENANT VRF, AP, BDs, SUBENTS, EPGs, etc.

iAutomate pickups the Change and acts on the ticket. It interacts with APIC and creates a new subnet with the flow (Tenant > VRF > BD> Subnets>EPG) though REST API.



- Change is Pushed/Pull from SNOW
- iAutomate validates & takes the necessary action: API calls for provisioning on ACI

A change request will be opened in ServiceNow with the required template as input for change



ACI Topology

Use Case: #SASE - Cisco Catalyst SD-WAN & Secure Connect SSE Integration

End-to-End Automation for Traffic Policy Configuration through iAutomate Netbot, integrated with ITSM ServiceNow.

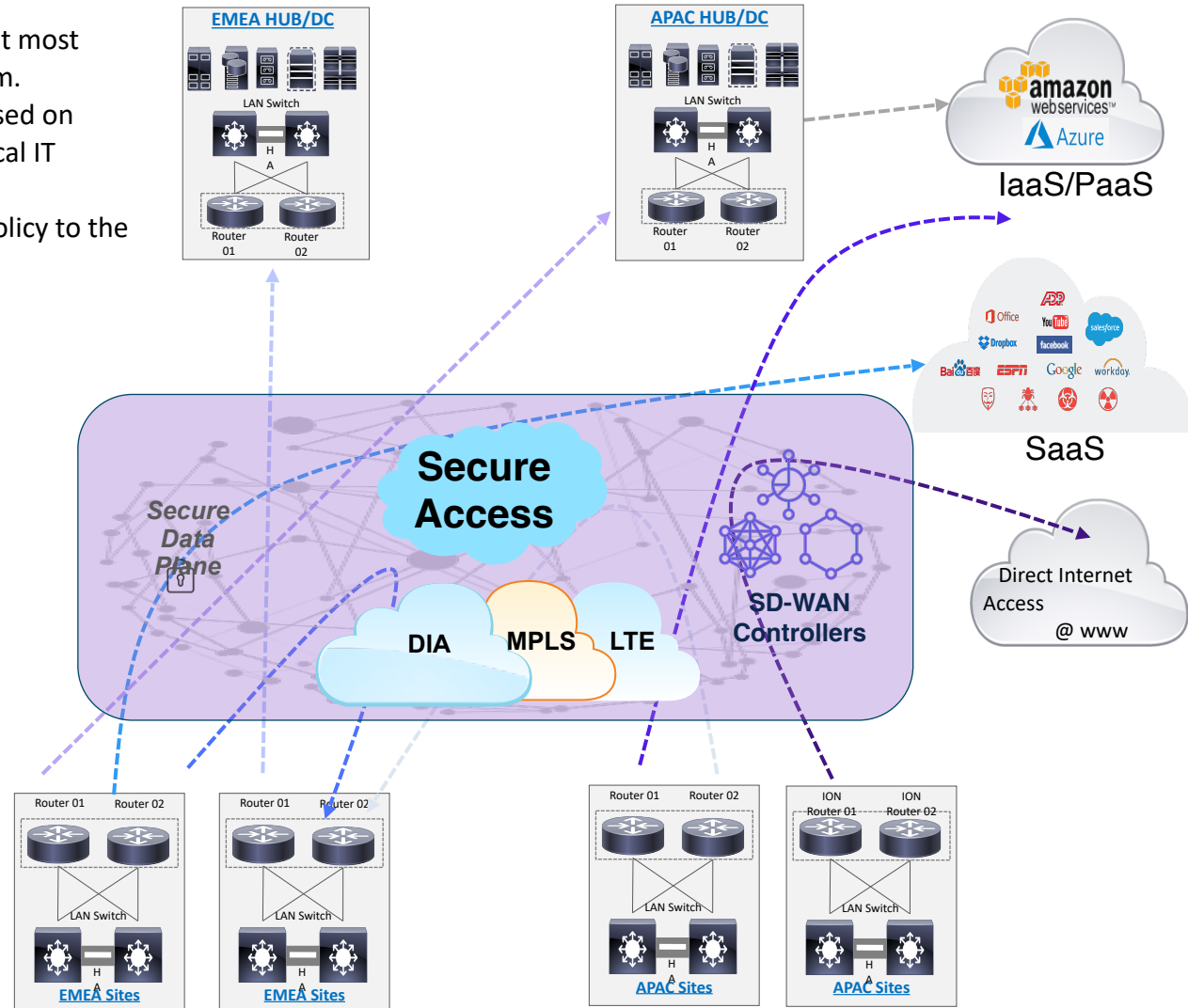
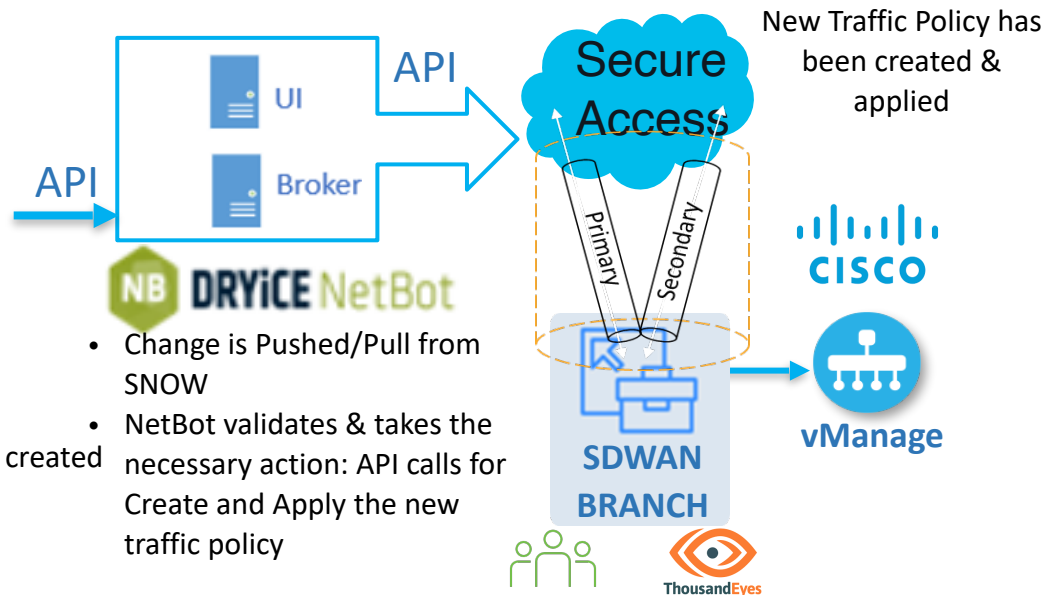
Cisco Catalyst SD-WAN and Cisco Secure Connect SSE are integrated with Auto tunnel Configuration. iAutomate Netbot, ITSM ServiceNow, and ThousandEyes to deliver a comprehensive end-to-end automation and troubleshooting solution for Day2 Operations.

Use Case: A local IT person receives a report of slowness, and through vManage, it is found that most users in the SD-WAN environment are accessing specific websites, such as Netflix and Instagram.

Solution: The user raises a Change Request on ServiceNow to create and block applications based on specific application names, subnets, or IP addresses (depending on the analysis done by the local IT person).

NetBot picks up the Change and addresses the issue. It creates a new policy and applies that policy to the Cisco SSE.

This process can also be used vice versa to create policies to unblock already applied policies.



HCLTech | Supercharging
Progress™

hcltech.com

Delivering a Consulting driven Approach

HCLTech offers a stepwise consulting driven approach to end to end transformation

01 | **Assessment & Discovery**

- Analysis & Discovery | Early identification of constraints & dependencies | Approach & High-Level Architecture
- Network Design Consulting | Telecom Solution & Spectrum Consulting | Contact Center Transformation consulting

02 | **Design & Plan**

- Architecture Design Finalization | Solution Architecture documentation | Use case development | System Integration
- Network Design & Planning | Site Surveys | Contact Center Key business metrics & roadmap planning

03 | **Procurement**

- Includes Equipment Procurement | Licenses & software | Procurement of support services
- Co-ordination with Partner OEM's | Bill of Materials

04 | **Build | Migration | Deployment**

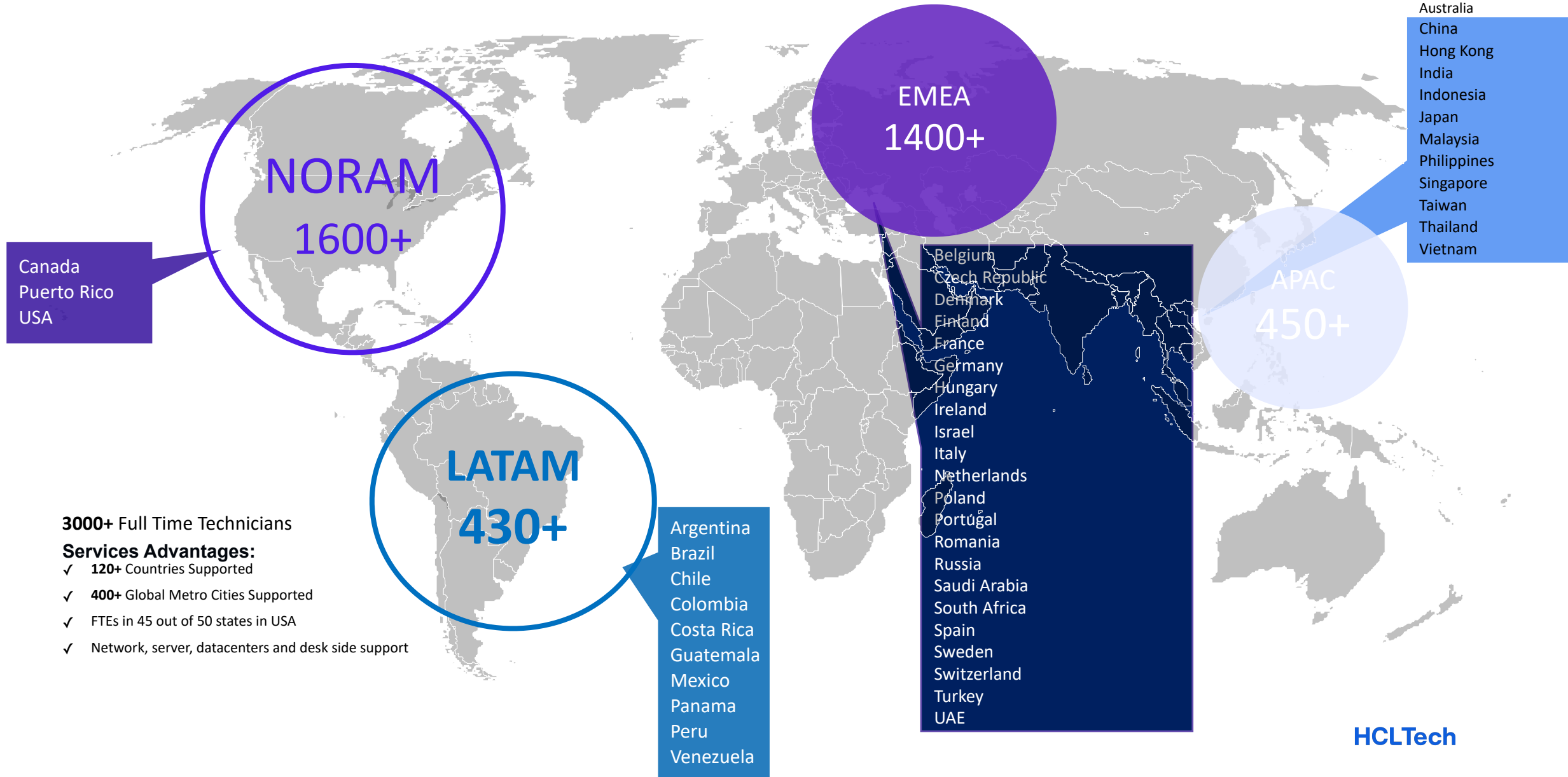
- Core Infra build | Implementation & Migration | Cabling | Performance testing & user acceptance test
- Equipment Installation | Racking | Network Optimization | Solution Integration | Contact center deployment & testing

05 | **Service Operations | Managed Services**

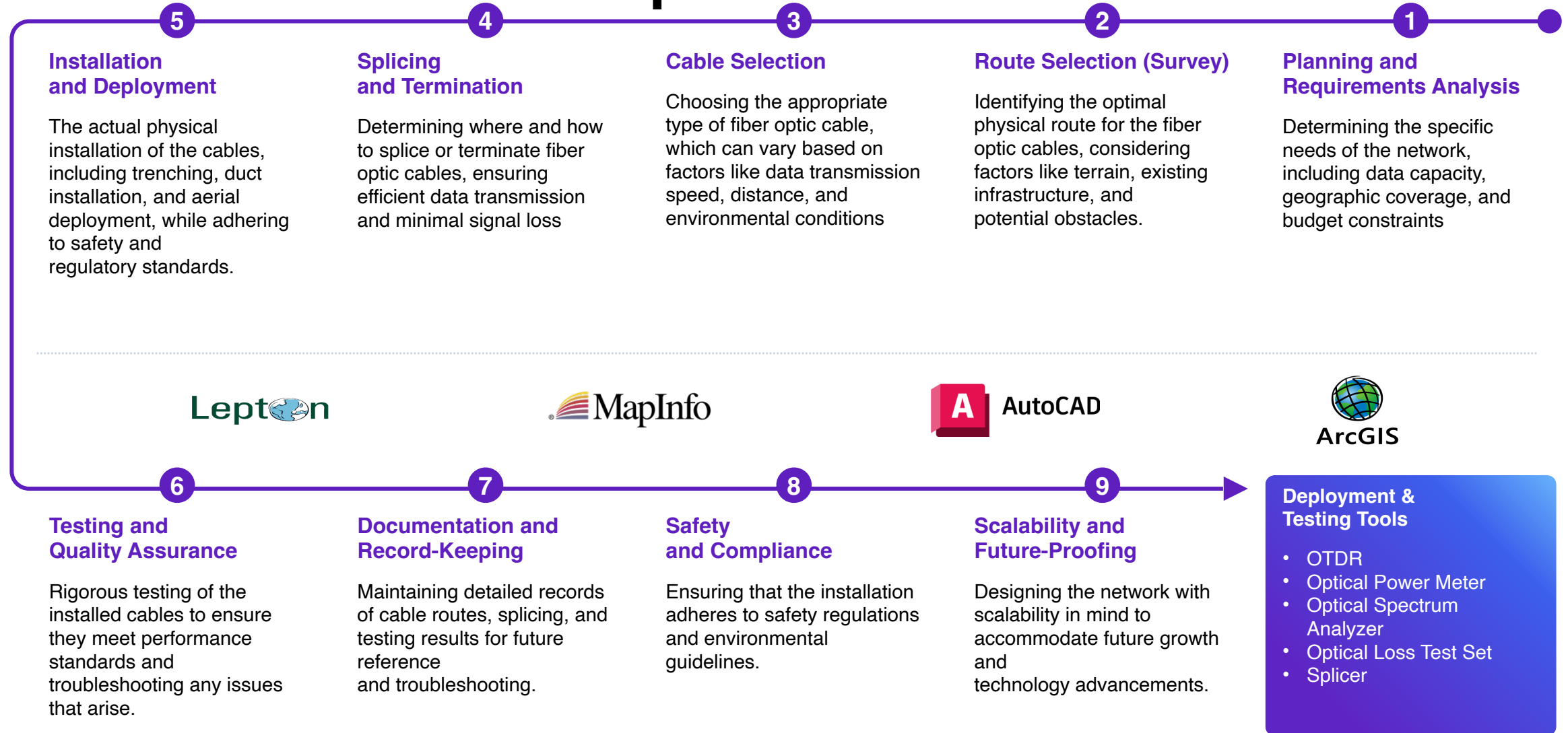
- Administration | monitoring & troubleshooting | Capacity Management, performance reporting | Managed Services – L1/L2 & L3 Support | Life Cycle Management | Field services operations | Contact Center end to end CX Assurance

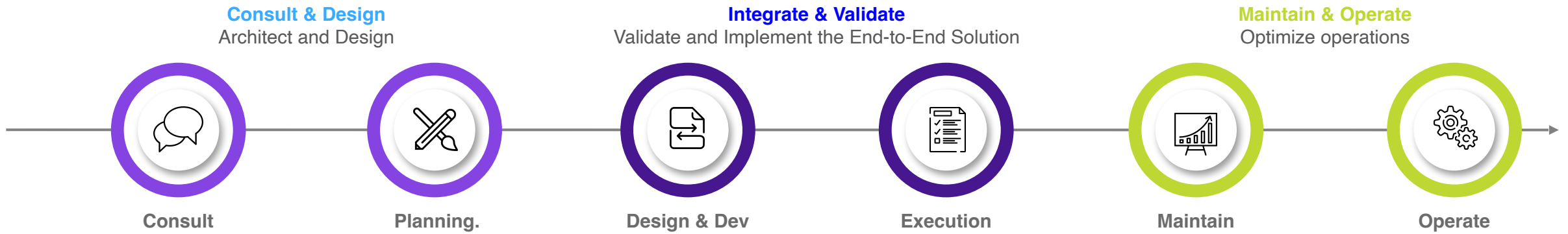


HCL Field Services Workforce



E2E Fiber Network Capabilities





Optical Fiber Networking	Network Strategy	Network Planning	Physical Route Survey & Deployment	Field Services, Mature L2/L3 Tech Support
	NW Topology Design	Route Survey Design	Configuration & Commissioning	Network Optimization Plan
	Supplier Selection	Network Build Plan	Performance & Bench Marking	L1, L2, L3 NMS/NOC Services
	Network & Risk Audit	NW Migration Plan	Validation & Automated Testing	Monitoring, Operation & Sustenance Management
		Project Planning	Solution Acceptance	Hardware Repair & Return
	Technologies	FTTx, GPON, MPLS-TP, 100 G/ 100G+ DWDM, Carrier Ethernet, Circuit Emulation, Terrestrial optical backbone,		
	Platform Supported	DWDM, Mobile backhaul, GPON Based Fiber Broadband, IP MPLS, Optical Packet		

Accurate Planning & Designing, Faster Rollout, Cost Optimization, High Quality Network, Reduce O&M Cost

Driving co-innovation and joint GTM through strategic alliances

Ensuring seamless synergy with partners for network excellence and customer satisfaction



Partner Recognitions

AWS Networking Competency

Microsoft Networking MSP Specialization

Outstanding Partner Achievement award by EfficientIP

Cisco Hybrid Cloud Networking Solution Specialization

Cloud Migration Specialization Partner for GCP

Shaping the Future: Key trends in Enterprise Networking

SD-WAN and SSE Convergence (SASE)

\$25B

According to [Gartner](#), The SASE market is forecast to reach \$25 billion by 2027 from \$7 billion in 2022 (a compound annual growth rate of 29.4%) .

Multi-cloud Networking (MCN)

87%

of respondents reported having a multi-cloud strategy according to [Flexera 2023 State of the Cloud Report](#)

Edge Networking

83%

of companies see [edge computing](#) as crucial for maintaining a competitive edge, enabling AI for quicker threat response and real-time network optimization.

Generative AI & AIOps

\$1.3T

[Generative AI's](#) rise to \$1.3 trillion will boost AIOps, automating 60% of data center networking configurations and driving network management innovation.

Data Center Networking

13%

[Data Center Networking](#) Market was valued at USD 23.8 billion in 2023 and is expected to grow at over 13% CAGR by 2032.

Wi-Fi 6/6E

14.9%

According to [Grandview Research](#), the global Wi-Fi 6, Wi-Fi 6E, market size is expected to expand at a compound annual growth rate (CAGR) of 14.9% from 2023 to 2030

Network-as-a-service (NaaS)

32.7%

According to [Mordor Intelligence](#), the NaaS market size is expected to reach \$103.19 B by 2029 (from \$25.67 B) with, growing at 32% CAGR

IT-OT

70%

of Lean Initiatives Will Apply [IT-OT](#) Converged Data to These Initiatives, Resulting in 10% Productivity Gains Compared with Nondigital Lean Initiatives, by 2026.

Private 5G

35%

of Industrial Organizations Globally Will Have Installed [Private 5G](#) Infrastructure to Accelerate Process Automation.

HCLTech Network Services Package

Tenets of HCLTech Network Services



Assessment



Transformation & Transition



Manage

HCLTech Network Services Layout

Extreme Automation & Orchestration

Service Management & Service Exchange



Consult

Assessment

(Re)Design

SDN & UC&C
Readiness

Network & UC&C
Architecture

Business Process
Transformation

Business Process
Redesign

Security, NaaS,
UCaaS, CCaaS

Project planning &
Road mapping



Transform

Re-Architect &
Migrate

Integrate &
Configure

Use case based
development

Legacy/hybrid
Integration

Infra migration &
modernization

Multi-cloud network
migration

Network
Engineering

Network configuration
& Integration



Run

Automation

Management &
Service Excellence

Extreme
Automation

Continuous
Feedback
& Cognitive
Improvement

AI Driven
NetOps 2.0

Automation
Governance

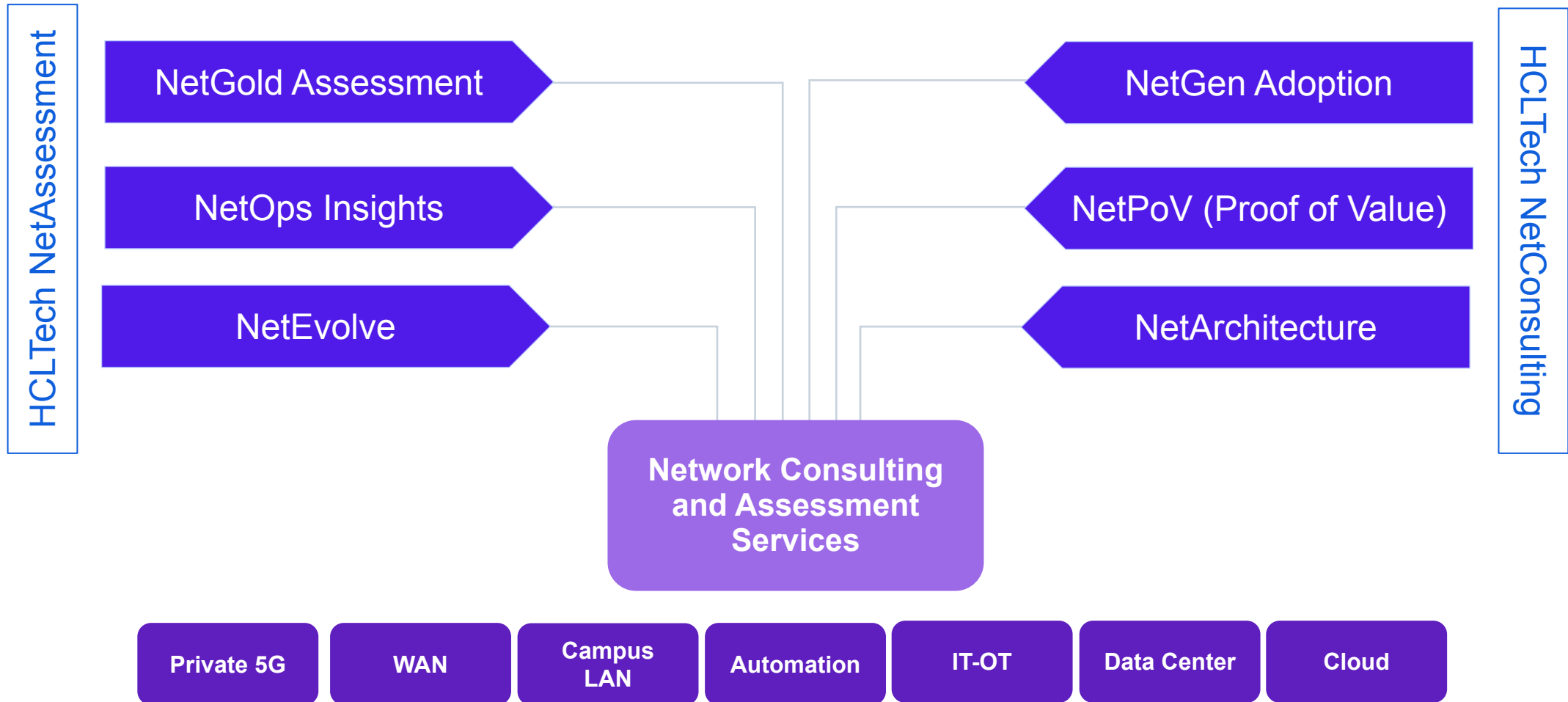
SD Controller
Orchestration

DAY 0

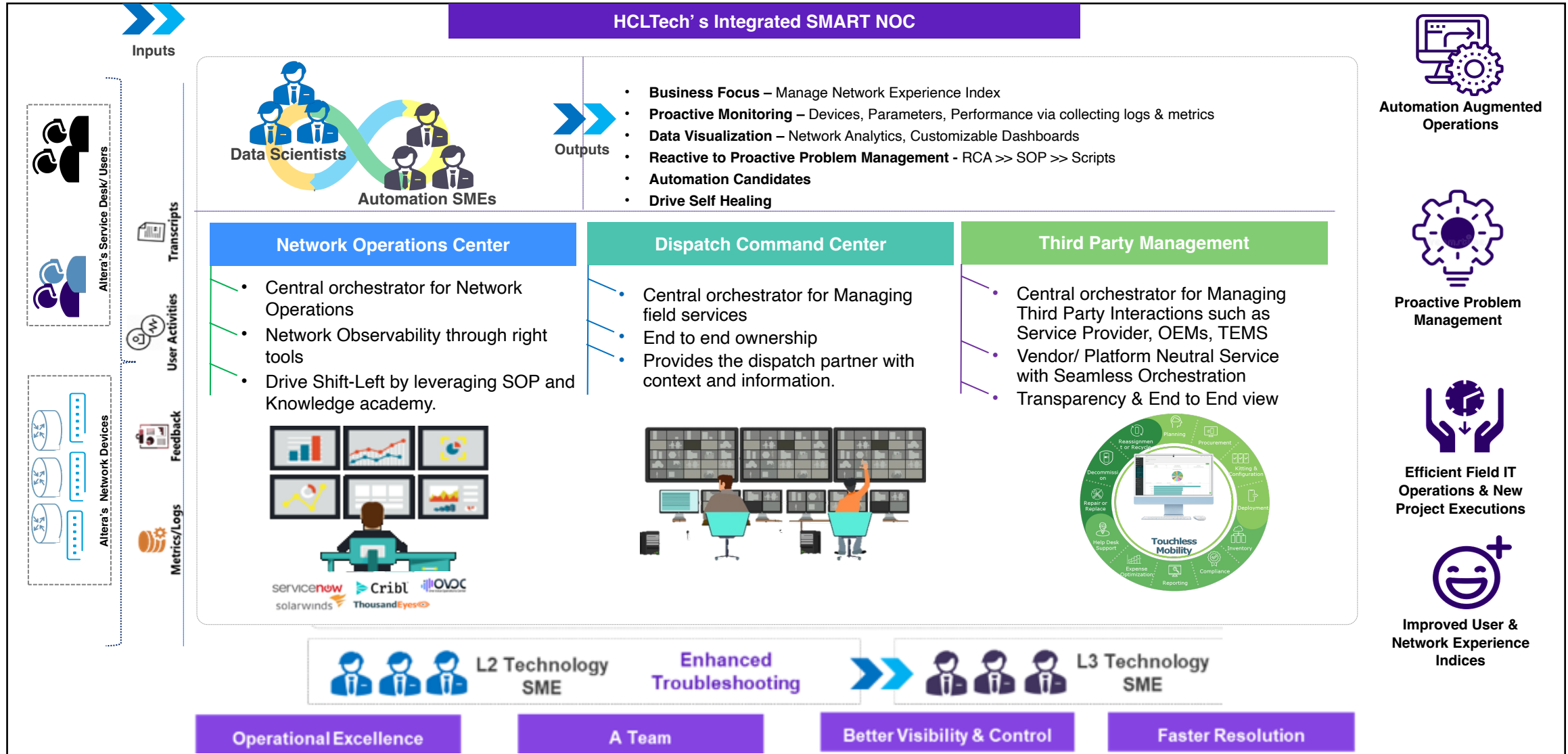
DAY 1

DAY 2

HCLTech Network Consulting & Assessment Portfolio



Integrated NOC



Strong Ties with Leading Telecom Operators Globally

We offer end to end SLA's that include availability guarantee for both at the service level and at the underlying physical network layer; Also on the other hand leading Telcos rely on us for offering services globally to their end clients as well



Leading Telcos globally like Verizon, AT&T & Vodafone rely on us for offering managed services, advisory & architecture services to their end clients. We also have partnered with them to enable their network transformation

Our leading telco partners across the globe



- A contract that spans across 32+ countries, Verizon entered a partnership with HCLTech to help it deliver Managed Network services NOC, Managed Security services SOC, Service Desk & Unmanaged repair services
- HCLTech is also responsible for delivering project management, provisioning, activation and client service management & support for the leading Telco
- Also the scale of partnership includes joint GTM and bring to market joint solutions combining the capabilities of both the organizations



- AT&T signed a strategic partnership with HCLTech to offer comprehensive “Network Service Solution” & “Delivery Services” to its largest enterprise customers globally
- The partnership that covers 17 countries includes HCLTech to deliver “ Integrated Technology Service” to support both internal network services and the end customers of the leading Telco
- The scope of services includes Managed Data services, Managed Wireless LAN services, Managed authentication services, Managed IP Services, Technology design, architecture & service operations & incident management



- HCLTech and Vodafone have a global partnership for network transformation spanning multiple countries
- Under the partnership HCLTech is responsible for supporting Vodafone's internal network transformation as well as providing services to Vodafone's end customers
- HCLTech also supported packet core modernization that included upgrading legacy infrastructure & optimization of network operations
- HCLTech also provides Lab Operations & testing to the leading Telco